

09/986,532



Patent

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jedrick J. WELDON et al.

Application No.: 09/986,532

Examiner: Hyun, Soon D.

Filed: November 9, 2001

Group Art Unit: 2663 **RECEIVED**

Attorney Docket No.: 09710-1111

JUN 25 2004

Client Docket No.: UUN99002C1

Technology Center 2600

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR  
COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A  
COMMUNICATION NETWORK

Assistant Commissioner for Patents

Alexandria, VA 22313-1450

**RESPONSE UNDER 37 CFR 1.111**

Dear Sir:

In response to the Office Action of March 19, 2004, please amend this application as follows.

**AMENDMENT AND PRESENTATION OF CLAIMS..... 2**

**REMARKS..... 9**